

## Can't Access Bios On New Thin Clients

**Problem:** When you Press either the "F1" key or the "Del" key repeatedly on the "Newer" Thin Clients it won't go into the bios and boots directly into Windows.

**Solution:** This usually occurs because you have a "PS/2" keyboard plugged into the back of the Thin Client. For some reason it doesn't recognize the key command and will boot the Thin Client directly into Windows. To fix this issue you will need to find a Keyboard that is "USB" and plug into the Thin Client, and unplug the "PS/2" keyboard. Now this time when you hit either "F1" or "Del" repeatedly while starting the Thin Client it will go right into the Bios, and you will need to enter the Bios Password.